

From: Consolidated [consolidated@pop.ctctel.com]
Sent: Monday, March 03, 2008 9:11 AM
To: Everyone - Email
Subject: March 2008 Consolidated eNewsletter



March 2008

INSIDE THIS ISSUE:

[E-Mail Scam](#)

New IRS E-Mail Scams Use
Rebate as Lure

[Two Urgent Bits Of Info For
TV Customers](#)

[Ask The Help Desk](#)

Where Is The "Help" Button
On Internet Explorer 7?

[Sites Of The Month](#)

Great Sites To Check Out In
March

[Short Tutorial](#)

Erasing Your Private
Information From A Public
Computer

Hello Consolidated Internet Customers

This March issue starts with an important warning about e-mail scams during tax season — make sure you watch for these bogus messages in the weeks ahead to help avoid identity theft. To protect your private information when using a public computer, follow our tutorial on removing your history, cache, and temporary files. We also teach you how to find the "Help" button on Internet Explorer 7 and guide you to a variety of Great Sites to help educate, entertain, and instruct you this spring.

The goal of each of our monthly eNewsletters is to keep our subscribers informed regarding their Internet connection and to improve their Internet experience. To meet this goal, each monthly newsletter will usually contain information related to:

1. Warnings on a recent virus, e-mail hoax or security issue that may affect you
2. An update on new services and other local interests
3. An answer to a frequently asked Internet related question
4. Some fun, seasonal websites to check out
5. A short, step-by-step tutorial on an e-mail or browser related task

We think you'll find the information contained in this newsletter to be a valuable tool for enhancing your Internet experience. If, however, you'd prefer not to receive these bulletins on a monthly basis, click [HERE](#).

To see what's inside this issue, take a look at the index to the left and thanks for reading!

- The Consolidated Internet Team

E-Mail Scam - New IRS E-Mail Scams Use Rebate as Lure

It's tax season again and the Internal Revenue Service is warning taxpayers to beware of current e-mail scams using the IRS name. In particular, watch for messages about the upcoming rebate checks tied to the economic stimulus package — spammers are using these rebates as bait. The goal of the scams is to trick you into revealing personal and financial information such as Social Security or bank account numbers, which the scammers can use to commit identity theft.

The IRS does NOT send unsolicited e-mail about tax account matters to taxpayers, and you will NOT need to respond to any e-mail in order to receive this year's rebate check. The vast majority of Americans who qualify for the rebate will not have to do anything other than file their 2007 individual income tax return to receive their check. The IRS will use information on the tax return to determine eligibility and calculate the amount of the stimulus payments.

Another bogus e-mail falsely claims to come from the IRS and tells the recipient that he or she is eligible for a tax refund of a specific amount. The message then instructs the recipient to click on a link in the e-mail to access a refund claim form that asks for bank account information.

Should you receive an e-mail claiming to be from the IRS — **DO NOTHING EXCEPT DELETE IT**. Do not click on links within the body of the e-mail, and do not provide any information. If the IRS needs to contact you about a tax refund or audit, they will do so by traditional mail. If you need to access the IRS website to get information, initiate contact by typing the IRS.gov address into your browser's address bar.

[Back to Top](#)

Two Urgent Bits Of Info For TV Customers

SOLAR OUTAGES

will occur from March 1st - March 7th. Some of you will see a grainy picture and may lose your picture for up to 10 minutes per day. Others may see your picture freeze or go black for the same amount of time. This occurs every year at this time.

NO YOU DO NOT NEED TO PURCHASE A NEW TV!

Please go to our web site @ ctctel.com and check out details on what the Feb. 2009 FCC ruling means to you. The only customers in our area that will be affected are those that use an off air antenna only to receive programming. Cable or satellite customers are not affected.

[Back to Top](#)

Ask The Help Desk - Where Is The "Help" Button On Internet Explorer 7?

Question: I recently replaced my Internet Explorer 6 with the newer Internet Explorer 7 browser. In looking at the Internet Explorer 7 browser, I can't find the "Help" button. What happened to it?

Answer: In an effort to free up space on the browser window, Microsoft Corp. hid the "Help" button on Internet Explorer 7. (Internet Explorer 7 does not have a menu bar by default, which is where "Help" is found in Internet Explorer 6.) To find the "Help" button, whether you are using Windows XP Home Edition or Windows Vista Home Premium as your operating system, follow these steps:

1. Launch your Internet Explorer 7 browser.
2. Click your cursor arrow on the two right-pointing arrows located to the far right of the icons on the browser's toolbar. (The arrows will be found on the very far right of your screen.)
3. Click on "Help" from the resulting menu screen. Selecting "Internet Explorer Tour" from the resulting submenu will provide helpful information about your new browser.

[Back to Top](#)

Sites Of The Month - Great Sites To Check Out In March

National Geographic Videos

<http://video.nationalgeographic.com/video> - Take a close-up look at amazing video from around the world at this National Geographic site. Categories include animals, daily news, environment, kids, music, people & places, science & space, and specials. Both educational and entertaining, the videos let you explore the diversity of this planet a few minutes at a time — from a market in Morocco to giant spiders in the sea.

Dyeing to Decorate Eggs?

http://familyfun.go.com/arts-and-crafts/season/specialfeature/easter_eggs_ms - Disney's *Family Fun* magazine has "egg-xactly" what you need to prepare for Easter egg decorating. This site contains dozens of creative ideas to turn shells into little works of art. Go beyond the usual dip-and-dye method and try decoupage, sponges, stickers, crayons, and stencils. It'll be easy to get crackin' since the instructions are all here.

Prepare for the DTV Transition

<http://dtv.gov> - In less than a year, on February 17, 2009, a government mandate will require TV broadcasters to stop transmitting analog signals. After that day, only digital signals will be used. Now's the time to educate yourself on the upcoming change and find out what you may need to do to get ready. This FCC site covers all the essentials on the new TV technology, converter box coupon program, and shopping tips.

Welcome to the Show

http://mlb.com/spring_training/y2008/index.jsp?c_id=mlb - Every team starts with a clean slate. Warm up for the 2008 season by visiting Major League Baseball's Official Spring Training website. You'll find the in-depth information you need on the teams, players, and new prospects to get you ready for the games ahead. Thinking about traveling to Florida or Arizona this year to watch the preseason action? You can purchase your Spring Training tickets online.

Come Aboard the Midway

<http://midway.org> - The Midway is a carrier with a 47-year history that spanned the end of WWII and Desert Storm. The next time you're in San Diego, make time to

visit the USS Midway Museum and see the ship for yourself. It's a tour that's been experienced by more than a million people, and you can get a taste of it at this site. Check out this site to see historical photos, read about the crew, download a map, and get details on exhibits like the Admiral's War Room and the Brig.

[Back to Top](#)

Short Tutorial - Erasing Your Private Information From A Public Computer

When sharing a computer at a public location (i.e. a hotel lobby or a library), it's a good idea to remove the history, cache, and temporary files from the computer before closing your surfing session. Leaving the information on the computer opens the door later for others to access your private information. Microsoft Corp.'s Internet Explorer, Macintosh's Safari, and Mozilla's Firefox browsers each provide a solution for erasing your sensitive information upon the completion of your Internet session.

Erasing Your Private Information From A Public Computer When Using Internet Explorer 6 On Windows XP Home Edition or Windows Vista Home Premium

1. With Internet Explorer 6 open, click your cursor arrow on the "Tools" menu. Drop down to and select "Internet Options."
2. When the "Internet Options" window opens, click on the "General" tab.
3. In the section labeled "Internet Files," click on the "Delete Cookies" button. This will delete cookies set by the sites you visited.
4. When the "Delete Cookies" dialog box appears, click "OK."
5. To delete your temporary Internet files, click on the "Delete Files..." button. When the "Delete Files" dialog box appears, you can click "OK" to delete your temporary files. Also, if you saved any pages to your hard drive for offline viewing, you can delete them by checking the box next to "Delete all offline content" and then click "OK."
6. In the "History" section, click on the "Clear History" button. This will delete the record of the sites you visited.
7. A small "Internet Options" dialog box will open and ask, "Are sure you want Windows to delete your history of visited Web sites?" Click the "Yes" button.
8. Click "OK" to close the "Internet Options" window, and then close your browser.

Erasing Your Private Information From A Public Computer When Using Internet Explorer 7 On Windows XP Home Edition or Windows Vista Home Premium

1. With Internet Explorer open, click your cursor arrow on "Tools" located on your Internet Explorer toolbar.
2. Scroll down and select "Internet Options" on the menu screen. An "Internet Options" window will appear.

3. Click your cursor arrow on the General tab and select "Delete..." under the "Browser history" heading.
4. A "Delete Browser History" window will appear. Click your cursor arrow on the "Delete all..." button located toward the bottom of the window.
5. A smaller "Delete Browser History" window will appear asking if you are sure you want to delete all Internet Explorer browsing history. Click on the "Yes" button in this window. This window also has the option to select "Also delete files and settings stored by add-ons." Check this box as well.
6. Click "OK" to close the General tab window.
7. Close your Internet browser to clear cookies still in memory, and then close your browser.

Erasing Your Private Information From A Public Computer When Using Firefox 2.0 With Mac OS X 10.4, Windows XP Home Edition, Or Windows Vista Home Premium

1. With Firefox open, click your cursor arrow on the "Tools" menu, drop down to and select "Clear Private Data...".
2. When the "Clear Private Data" dialog box opens, check the boxes next to all of the listed items.
3. Click the "Clear Private Data Now" button, and then close your browser.

Erasing Your Private Information From A Public Computer When Using Safari 3.0 With Macintosh OS X 10.4, Windows XP Home Edition Or Windows Vista Home Premium

1. With Safari 3 open, click your cursor arrow on the "Edit" menu and drop down to "Reset Safari...".
2. When the "Reset Safari" dialog box opens, click on all check boxes next to the listed items.
3. Click the "Reset" button, and then close your browser.

[Back to Top](#)

We hope you found this newsletter to be informative. It's our way of keeping you posted on the happenings here. If, however, you'd prefer not to receive these bulletins on a monthly basis, click [HERE](#).

Thanks for your business!

Best regards,

[Consolidated Internet Staff](#)
Reach the World, from here.

Consolidated Telcom
507 S Main
Dickinson, ND 58601

701-483-4000

(We have used our best efforts in collecting and preparing the information published herein. However, we do not assume, and hereby disclaim, any and all liability for any loss or damage caused by errors or omissions, whether such errors or omissions resulted from negligence, accident, or other causes.)

©2008 Cornerstone Publishing Group Inc.

Trademarks: All brand names and product names used in this eNewsletter are trade names, service marks, trademarks or registered trademarks of their respective owners.